

**Merton Council**  
**Overview and Scrutiny Commission**  
**25 March 2015**  
**Supplementary agenda**

4 Policing in Merton

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18-Mar-2015

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TOTAL POLICING

Corporate Dashboard

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Weekly Charts

Rolling 12 Months Charts

Notes

Scorecard

MOPAC Crime		Offences		Offences		Offences		SD Rate		SD Rate		SD Rate	
	FY 11/12	Current R12	% Chg	FY 11/12	Current R12	% Chg	Q4 12	Q4 13	FY 11/12	Current R12	Target	Previous R12	Current R12
MOPAC 7	411,036	329,760	-19.8%	700,410	707,115	+1.0%	64%	68%	12.3%	13.6%		20.7%	20.6%
Burglary	96,229	73,699	-23.4%	70,776	63,256	-10.6%			10.2%	8.0%		84.6%	82.9%
Criminal Damage	72,927	60,753	-16.7%	629,088	642,708	+2.2%			12.9%	15.1%		15.6%	14.5%
Robbery	38,915	21,884	-43.8%	85,730	73,699	-14.0%			15.6%	14.1%		6.4%	7.4%
Theft From MV	73,353	50,345	-31.4%	54,911	47,417	-13.6%			4.0%	2.4%		10.1%	6.0%
Theft/Taking Of MV	26,184	22,030	-15.9%	30,819	26,282	-14.7%			7.7%	6.7%		5.4%	9.9%
Theft From Person	42,079	31,417	-25.3%	56,499	60,753	+7.5%			2.8%	2.6%		8.4%	15.0%
Violence With Injury	61,349	69,632	+13.5%	28,662	21,884	-23.6%			31.4%	33.4%		15.7%	14.0%
<b>Increase Confidence</b>	<b>Target</b>	<b>65%</b>		<b>26,724</b>	<b>20,252</b>	<b>-24.2%</b>						14.4%	13.8%
Police in my local area do a good or excellent job		64%	+3.7% pt	1,938	1,632	-15.8%						12.9%	12.9%
				13,738	8,296	-39.6%						15.6%	27.4%
				82,967	72,375	-12.8%						13.4%	14.0%
				62,401	50,345	-19.3%						4.6%	3.4%
				20,566	22,030	+7.1%						2.4%	2.4%
				43,171	31,417	-27.2%						6.7%	6.3%
				30,404	18,795	-38.2%						2.6%	2.5%
				58,357	69,632	+19.3%						2.3%	2.3%
				38,196	46,995	+23.0%						37.0%	36.9%
				20,161	22,637	+12.3%						29.3%	29.3%
				55,202	66,666	+20.8%						51.5%	45.8%
<b>ASB</b>	<b>Previous R12</b>	<b>Current R12</b>	<b>% Chg</b>	<b>Previous R12</b>	<b>Current R12</b>	<b>% Chg</b>						44.9%	37.0%
Total ASB Demand	344,955	267,150	-22.6%	707,115	707,115	0.0%						20.7%	20.6%
ASB Repeat Callers	9,760	7,789	-20.2%	70,776	63,256	-10.6%						84.6%	82.9%
<b>CCC Dispatch</b>	<b>Previous R12</b>	<b>Current R12</b>	<b>% Chg</b>	<b>Previous R12</b>	<b>Current R12</b>	<b>% Chg</b>						15.6%	14.5%
I Calls within 15 mins	93.0%	92.1%	-0.9% pt	642,708	642,708	+0.0%						6.4%	7.4%
S Calls within 60 mins	91.3%	89.0%	-2.3% pt	85,730	73,699	-14.0%						10.1%	6.0%
<b>Satisfaction</b>	<b>Q3 13</b>	<b>Q3 14</b>	<b>% Chg</b>	<b>Q3 13</b>	<b>Q3 14</b>	<b>% Chg</b>						5.4%	9.9%
<b>Overall Satisfaction</b>	79.0%	80.0%	+1.0% pt	21,884	21,884	0.0%						8.4%	15.0%
Burglary	84.0%	83.0%	-1.0% pt	28,662	21,884	-23.6%						14.4%	13.8%
Motor Vehicle Crime	79.0%	80.0%	+1.0% pt	1,938	1,632	-15.8%						12.9%	12.9%
Violent Crime	74.0%	77.0%	+3.0% pt	13,738	8,296	-39.6%						15.7%	14.0%

**Key**

- Performance is at or above target
- Performance is below target but is at least half the improvement required to meet the target compared to the previous reporting period
- Performance is below target and less than half the improvement required to meet the target
- Green is improving performance
- Red is worsening performance
- Blue indicates a SD Rate increase on last year
- Plum indicates a SD Rate decrease on last year

Enter Daily Dashboard

Weekly Charts

Rolling 12 Months Charts

Reset

## Scorecard

		Offences		Offences		% Chg	
		FY 11/12	Current R12	Q4 12	Q4 13	Q4 12	% Chg
<b>MOPAC Crime</b>		<b>17,333</b>	<b>13,560</b>			66%	+4.0% pt
<b>MOPAC 7</b>							
Burglary		4,492	3,073				-31.6%
Criminal Damage		3,544	2,923				-17.5%
Robbery		1,834	938				-48.9%
Theft From MV		2,871	1,981				-31.0%
Theft/Taking Of MV		995	861				-13.5%
Theft From Person		795	513				-35.5%
Violence With Injury		2,802	3,271				+16.7%
<b>Increase Confidence</b>		<b>Target</b>		<b>Q4 12</b>	<b>Q4 13</b>		<b>% Chg</b>
Police in my local area do a good or excellent job		65%		62%	66%		+4.0% pt

  

		Offences		Offences		% Chg	
		Target	Previous R12	Current R12	Previous R12	Current R12	% Chg
<b>Crime Type</b>							
<b>TNO</b>			<b>28,203</b>	<b>28,676</b>			+1.7%
State-based			2,746	2,632			-4.2%
Victim-based			25,452	25,986			+2.1%
<b>Burglary</b>		<b>-5.0%</b>	<b>3,839</b>	<b>3,073</b>			-20.0%
Burglary In a Dwelling			2,631	2,039			-22.5%
Burglary In Other Buildings			1,208	1,034			-14.4%
<b>Criminal Damage</b>		<b>-1.0%</b>	<b>2,841</b>	<b>2,923</b>			+2.9%
<b>Robbery</b>		<b>-10.0%</b>	<b>1,542</b>	<b>938</b>			-39.2%
Personal Robbery			1,412	832			-41.1%
Business Robbery			130	106			-18.5%
Robbery of mobile phone*			717	361			-49.7%
<b>Theft Of/From MV</b>			<b>3,440</b>	<b>2,842</b>			-17.4%
Theft From MV		<b>-5.0%</b>	2,722	1,981			-27.2%
Theft/Taking Of MV		<b>-5.0%</b>	718	861			+19.9%
<b>Theft From Person</b>		<b>-9.0%</b>	<b>844</b>	<b>513</b>			-39.2%
Theft of mobile phone*			596	280			-53.0%
<b>Violence With Injury</b>		<b>-7.0%</b>	<b>2,753</b>	<b>3,271</b>			+18.8%
Non-Domestic Abuse VWI			1,651	2,023			+22.5%
Domestic Abuse VWI			1,102	1,248			+13.2%
<b>Domestic Abuse</b>			<b>2,830</b>	<b>3,552</b>			+25.5%
<b>ASB</b>			<b>Previous R12</b>	<b>Current R12</b>			<b>% Chg</b>
Total ASB Demand			14,116	9,826			-30.4%
ASB Repeat Callers			401	280			-30.2%
<b>CCC Dispatch</b>			<b>Previous R12</b>	<b>Current R12</b>			<b>% Chg</b>
I Calls within 15 mins			93.9%	94.1%			+0.3% pt
S Calls within 60 mins			95.4%	94.1%			-1.3% pt
<b>Satisfaction</b>			<b>Q3 13</b>	<b>Q3 14</b>			<b>% Chg</b>
<b>Overall Satisfaction</b>			<b>80.0%</b>	<b>77.0%</b>			-3.0% pt
Burglary			86.0%	82.0%			-4.0% pt
Motor Vehicle Crime			78.0%	74.0%			-4.0% pt
Violent Crime			75.0%	75.0%			0.0% pt

  

		SD Rate		SD Rate		SD Rate	
		Target	FY 11/12	Current R12	Target	Previous R12	Current R12
<b>Reduce Cost</b>							
Delivery of the agreed 2013/14 Budget			13.7%	15.2%		22.2%	21.8%
			11.8%	8.4%		62.8%	61.9%
			13.5%	15.1%		15.6%	15.7%
			15.4%	25.2%		10.5%	8.4%
			1.5%	1.2%		8.7%	6.0%
			5.9%	7.0%		14.5%	13.1%
			4.0%	2.7%		15.6%	15.1%
			33.8%	31.4%		18.8%	17.1%
						17.8%	24.9%
						30.0%	27.4%
						21.1%	27.1%
						3.2%	3.0%
						1.9%	1.2%
						7.8%	7.0%
						2.4%	2.7%
						1.7%	4.6%
						34.6%	31.4%
						26.3%	25.7%
						47.1%	40.7%
						41.1%	33.1%

  

		SD Rate		SD Rate		SD Rate	
		Target	Previous R12	Current R12	Target	Previous R12	Current R12
<b>Weekly Expts</b>							
TNO			21.8%	21.8%		21.4%	21.6%
State-based			62.8%	61.9%		62.6%	61.9%
Victim-based			15.6%	15.7%		14.8%	15.7%
Burglary			10.5%	8.4%		5.9%	8.3%
Burglary In a Dwelling			8.7%	6.0%		4.8%	5.9%
Burglary In Other Buildings			14.5%	13.1%		8.4%	13.1%
Criminal Damage			15.6%	15.1%		15.6%	15.1%
Robbery			18.8%	17.1%		17.1%	25.2%
Personal Robbery			17.8%	24.9%		16.4%	24.9%
Business Robbery			30.0%	27.4%		24.6%	27.4%
Robbery of mobile phone*			21.1%	27.1%		-	3.0%
Theft Of/From MV			3.2%	3.0%		3.0%	1.2%
Theft From MV			1.9%	1.2%		1.8%	1.2%
Theft/Taking Of MV			7.8%	7.0%		7.5%	7.0%
Theft From Person			2.4%	2.7%		2.4%	2.7%
Theft of mobile phone*			1.7%	4.6%		-	31.4%
Violence With Injury			34.6%	31.4%		34.6%	25.7%
Non-Domestic Abuse VWI			26.3%	25.7%		26.3%	25.7%
Domestic Abuse VWI			47.1%	40.7%		47.1%	40.7%
Domestic Abuse			41.1%	33.1%		41.1%	33.1%

  

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# Corporate Dashboard

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Weekly Charts

Rolling 12 Months Charts

Notes

## Scorecard

MOPAC Crime	FY 11/12 <sup>^</sup>	Offences Current R12	% Chg	Target	FY 11/12	Current R12	SD Rate
MOPAC 7	5,239	3,970	-24.2%		14.0%	16.9%	
Burglary	1,323	1,004	-24.1%		7.1%	11.8%	
Criminal Damage	1,176	1,033	-12.2%		14.5%	15.2%	
Robbery	248	103	-58.5%		18.5%	21.4%	
Theft From MV	743	495	-33.4%		4.4%	2.2%	
Theft/Taking Of MV	162	151	-6.8%		11.7%	9.3%	
Theft From Person	448	281	-37.2%		2.2%	1.4%	
Violence With Injury	1,139	903	-20.7%		32.0%	36.3%	

Increase Confidence	Target	Q4 12	Q4 13	% Chg	Reduce Cost	Target	Previous R12	Current R12	% Chg
Police in my local area do a good or excellent job	56%	75%	81%	+6.0% pt	Delivery of the agreed 2013/14 Budget				

Crime Type	Target	Previous R12	Current R12	% Chg	Weekly Excpets	Trends	Previous R12	Current R12	SD Rate	Primary SD Rate
<b>TWO</b>		9,267	9,725	+4.9%			26.4%	26.3%	26.2%	26.3%
State-based		866	986	+13.5%			84.7%	89.5%	84.6%	89.5%
Victim-based		8,398	8,723	+3.9%			20.4%	19.2%	20.1%	19.1%
<b>Burglary</b>	-9.0%	1,128	1,004	-11.0%			11.2%	11.8%	9.3%	11.5%
Burglary In a Dwelling		674	633	-6.1%			9.9%	6.6%	7.7%	6.3%
Burglary In Other Buildings		454	371	-18.3%			13.0%	20.5%	11.7%	20.2%
<b>Criminal Damage</b>	-1.0%	896	1,033	+15.3%			18.4%	15.2%	18.4%	15.2%
Robbery	-5.0%	142	103	-27.5%			21.8%	21.4%	21.8%	21.4%
Personal Robbery		126	97	-23.0%			19.0%	17.5%	19.0%	17.5%
Business Robbery		16	6	-62.5%			43.8%	83.3%	43.8%	83.3%
Robbery of mobile phone*		66	39	-40.9%			24.2%	25.6%	-	25.6%
<b>Theft Of/From MV</b>		708	646	-8.9%			5.8%	3.9%	5.8%	3.9%
Theft From MV	-5.0%	586	495	-15.5%			5.5%	2.2%	5.5%	2.2%
Theft/Taking Of MV	-1.0%	122	151	+23.8%			7.4%	9.3%	7.4%	9.3%
<b>Theft From Person</b>	-13.0%	455	281	-38.2%			4.2%	1.4%	4.2%	1.4%
Theft of mobile phone*		260	127	-51.2%			4.6%	3.1%	-	3.1%
<b>Violence With Injury</b>	-5.0%	878	903	+2.8%			35.0%	36.3%	35.0%	36.3%
Non-Domestic Abuse VWI		644	664	+3.1%			27.2%	33.1%	27.2%	33.1%
Domestic Abuse VWI		234	239	+2.1%			56.4%	52.7%	56.4%	52.7%
<b>Domestic Abuse</b>		636	857	+34.7%			50.0%	41.8%	50.0%	41.8%

ASB	Previous R12	Current R12	% Chg
Total ASB Demand	5,016	4,212	-16.0%
ASB Repeat Callers	115	103	-10.4%

  

CCC Dispatch	Previous R12	Current R12	% Chg
I Calls within 15 mins	93.5%	92.8%	-0.7% pt
S Calls within 60 mins	94.6%	93.4%	-1.1% pt

  

Satisfaction	Q3 13	Q3 14	% Chg
Overall Satisfaction	83.0%	83.0%	0.0% pt
Burglary	87.0%	84.0%	-3.0% pt
Motor Vehicle Crime	88.0%	82.0%	-6.0% pt
Violent Crime	75.0%	83.0%	+8.0% pt

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Digital Policing

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Weekly Charts

Rolling 12 Months Charts

Notes

## Scorecard

VW - Merton		Offences		SD Rate		Reduce Cost		Weekly Trends		Primary SD Rate		
	FY 11/12 <sup>^</sup>	Current R12	% Chg	Target	Previous R12	Current R12	% Chg	Excp	Trends	Previous R12	Current R12	
<b>MOPAC Crime</b>	<b>7,746</b>	<b>6,165</b>	<b>-20.4%</b>									
MOPAC 7	2,232	1,735	-22.3%									
Burglary	1,637	1,340	-18.1%									
Criminal Damage	677	291	-57.0%									
Robbery	1,445	990	-31.5%									
Theft From MV	431	381	-11.6%									
Theft/Taking Of MV	272	234	-14.0%									
Theft From Person	1,052	1,194	+13.5%									
Violence With Injury												
<b>Increase Confidence</b>	<b>73%</b>	<b>76%</b>	<b>+3.0%</b>	<b>66%</b>								
Police in my local area do a good or excellent job												
<b>Crime Type</b>	<b>Target</b>	<b>Previous R12</b>	<b>Current R12</b>	<b>% Chg</b>	<b>Target</b>	<b>Previous R12</b>	<b>Current R12</b>	<b>% Chg</b>	<b>Excp</b>	<b>Trends</b>	<b>Previous R12</b>	<b>Current R12</b>
<b>TNO</b>		<b>11,649</b>	<b>12,116</b>	<b>+4.0%</b>								
State-based		920	836	-9.1%								
Victim-based		10,725	11,255	+4.9%								
<b>Burglary</b>	<b>-5.0%</b>	<b>1,727</b>	<b>1,735</b>	<b>+0.5%</b>								
Burglary In a Dwelling		1,109	1,055	-4.9%								
Burglary In Other Buildings		618	680	+10.0%								
<b>Criminal Damage</b>	<b>0.0%</b>	<b>1,188</b>	<b>1,340</b>	<b>+12.8%</b>								
<b>Robbery</b>	<b>-5.0%</b>	<b>379</b>	<b>291</b>	<b>-23.2%</b>								
Personal Robbery		366	260	-29.0%								
Business Robbery		13	31	+138.5%								
Robbery of mobile phone*		199	106	-46.7%								
<b>Theft Of/From MV</b>	<b>-8.0%</b>	<b>1,534</b>	<b>1,371</b>	<b>-10.6%</b>								
Theft From NV		1,214	990	-18.5%								
Theft/Taking Of MV		320	381	+19.1%								
<b>Theft From Person</b>	<b>-15.0%</b>	<b>345</b>	<b>234</b>	<b>-32.2%</b>								
Theft of mobile phone*		217	130	-40.1%								
<b>Violence With Injury</b>	<b>-5.0%</b>	<b>925</b>	<b>1,194</b>	<b>+29.1%</b>								
Non-Domestic Abuse VWI		586	752	+28.3%								
Domestic Abuse VWI		339	442	+30.4%								
<b>Domestic Abuse</b>		<b>941</b>	<b>1,249</b>	<b>+32.7%</b>								
<b>ASB</b>		<b>Previous R12</b>	<b>Current R12</b>	<b>% Chg</b>								
Total ASB Demand		6,351	4,777	-24.8%								
<b>ASB Repeat Callers</b>		<b>151</b>	<b>110</b>	<b>-27.2%</b>								
<b>CCC Dispatch</b>		<b>Previous R12</b>	<b>Current R12</b>	<b>% Chg</b>								
I Calls within 15 mins		93.9%	92.3%	-1.6% pt								
S Calls within 60 mins		91.4%	88.0%	-3.4% pt								
<b>Satisfaction</b>		<b>Q3 13</b>	<b>Q3 14</b>	<b>% Chg</b>								
<b>Overall Satisfaction</b>		<b>83.0%</b>	<b>81.0%</b>	<b>-2.0% pt</b>								
Burglary		87.0%	84.0%	-3.0% pt								
Motor Vehicle Crime		85.0%	82.0%	-3.0% pt								
Violent Crime		77.0%	75.0%	-2.0% pt								

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## Scorecard

TW - Richmond-Upon-Thames		Offences		FY 11/12		FY 11/12		SD Rate		
				Current R12		% Chg		Current R12		
MOPAC Crime		6,191	5,201	10,767	10,767	-16.0%		11.3%	11.6%	
MOPAC 7		2,026	1,689	724	724	-16.6%		7.7%	7.2%	
Burglary		1,396	1,073	10,034	10,034	-23.1%		10.8%	12.2%	
Criminal Damage		226	131	1,689	1,689	-42.0%		18.6%	17.6%	
Robbery		1,294	984	826	826	-24.0%		3.2%	2.6%	
Theft From MV		322	342	863	863	+6.2%		5.3%	2.9%	
Theft From Person		195	166	1,073	1,073	-14.9%		3.1%	2.4%	
Violence With Injury		732	816	1,326	1,326	+11.5%		36.7%	35.2%	
<b>Increase Confidence</b>	<b>Target</b>	72%	84%	84%	84%	+12.0% pt				
Police in my local area do a good or excellent job										
<b>Crime Type</b>	<b>Target</b>	<b>Previous R12</b>	<b>Current R12</b>	<b>Offences</b>	<b>Current R12</b>	<b>% Chg</b>	<b>Weekly Expts</b>	<b>Trends</b>	<b>SD Rate</b>	<b>Primary SD Rate</b>
TNO		10,546	10,767	10,767	10,767	+2.1%			23.1%	19.1%
State-based		939	724	724	724	-22.9%			90.5%	80.1%
Victim-based		9,601	10,034	10,034	10,034	+4.5%			16.5%	14.6%
Burglary		1,843	1,689	1,689	1,689	-8.4%			9.7%	7.2%
Burglary In a Dwelling		892	826	826	826	-7.4%			11.5%	7.3%
Burglary In Other Buildings		951	863	863	863	-9.3%			8.0%	7.1%
Criminal Damage		1,107	1,073	1,073	1,073	-3.1%			14.9%	12.5%
Robbery		192	131	131	131	-31.8%			21.4%	21.4%
Personal Robbery		183	119	119	119	-35.0%			21.3%	21.3%
Business Robbery		9	12	12	12	+33.3%			22.2%	17.6%
Robbery of mobile phone *		90	49	49	49	-45.6%			20.0%	22.2%
Theft Of/From MV		1,394	1,326	1,326	1,326	-4.9%			3.5%	3.4%
Theft From MV		1,073	984	984	984	-8.3%			3.0%	3.0%
Theft/Taking Of MV		321	342	342	342	+6.5%			5.3%	4.7%
Theft From Person		206	166	166	166	-19.4%			2.9%	2.9%
Theft of mobile phone *		123	91	91	91	-26.0%			1.6%	0.0%
Violence With Injury		701	816	816	816	+16.4%			41.9%	41.9%
Non-Domestic Abuse VWI		482	560	560	560	+16.2%			36.3%	36.3%
Domestic Abuse VWI		219	256	256	256	+16.9%			54.3%	54.3%
Domestic Abuse		686	864	864	864	+25.9%			54.1%	54.1%
<b>ASB</b>	<b>Previous R12</b>	<b>Current R12</b>	<b>% Chg</b>	<b>ASB</b>	<b>Current R12</b>	<b>% Chg</b>	<b>Key</b>			
Total ASB Demand	5,217	3,808	-27.0%	Total ASB Demand	3,808	-27.0%	Performance is at or above target			
ASB Repeat Callers	95	68	-28.4%	ASB Repeat Callers	68	-28.4%	Performance is below target but is at least half the improvement required to meet the target compared to the previous reporting period			
<b>CCC Despatch</b>	<b>Previous R12</b>	<b>Current R12</b>	<b>% Chg</b>	<b>CCC Despatch</b>	<b>Current R12</b>	<b>% Chg</b>				
I Calls within 15 mins	93.3%	92.5%	-0.8% pt	I Calls within 15 mins	92.5%	-0.8% pt	Performance is below target and less than half the improvement required to meet the target			
S Calls within 60 mins	93.8%	91.3%	-2.4% pt	S Calls within 60 mins	91.3%	-2.4% pt	Green is improving performance			
<b>Satisfaction</b>	<b>Q3 13</b>	<b>Q3 14</b>	<b>% Chg</b>	<b>Satisfaction</b>	<b>Q3 14</b>	<b>% Chg</b>				
Overall Satisfaction	82.0%	83.0%	+1.0% pt	Overall Satisfaction	83.0%	+1.0% pt	Red is worsening performance			
Burglary	87.0%	87.0%	0.0% pt	Burglary	87.0%	0.0% pt	Sky Blue indicates a SD Rate increase on last year			
Motor Vehicle Crime	79.0%	87.0%	+8.0% pt	Motor Vehicle Crime	87.0%	+8.0% pt	Plum indicates a SD Rate decrease on last year			
Violent Crime	81.0%	74.0%	-7.0% pt	Violent Crime	74.0%	-7.0% pt				

# Corporate Dashboard

Last Refresh Date: 18-Mar-2015

Reset

Enter Daily Dashboard

Weekly Charts

Rolling 12 Months Charts

ZT - Sutton

MOPAC Crime		Offences		FY 11/12		Current R12		% Chg	
MOPAC 7		6,210	5,453	-12.2%					
Burglary		1,559	1,409	-9.6%					
Criminal Damage		1,621	1,324	-18.3%					
Robbery		319	179	-43.9%					
Theft From MV		1,264	909	-28.1%					
Theft/Taking Of MV		278	283	+1.8%					
Theft From Person		180	134	-25.6%					
Violence With Injury		989	1,215	+22.9%					
<b>Increase Confidence</b>		<b>Target</b>	<b>Q4 12</b>	<b>Q4 13</b>	<b>% Chg</b>				
Police in my local area do a good or excellent job		56%	75%	76%	+1.0%	pt			
Crime Type	Target	Previous R12	Current R12	% Chg	Weekly Excp	Trends	Reduce Cost	Weekly Excp	Trends
<b>TNO</b>		<b>10,377</b>	<b>10,902</b>	<b>+5.1%</b>					
State-based		749	701	-6.4%					
Victim-based		9,626	10,188	+5.8%					
<b>Burglary</b>		<b>1,429</b>	<b>1,409</b>	<b>-1.4%</b>					
Burglary In a Dwelling		814	756	-7.1%					
Burglary In Other Buildings		615	653	+6.2%					
<b>Criminal Damage</b>		<b>1,255</b>	<b>1,324</b>	<b>+5.5%</b>					
Robbery		252	179	-29.0%					
Personal Robbery		220	167	-24.1%					
Business Robbery		32	12	-62.5%					
Robbery of mobile phone*		100	42	-58.0%					
<b>Theft Of/From MV</b>		<b>1,465</b>	<b>1,192</b>	<b>-18.6%</b>					
Theft From MV		1,220	909	-25.5%					
Theft/Taking Of MV		245	283	+15.5%					
<b>Theft From Person</b>		<b>192</b>	<b>134</b>	<b>-30.2%</b>					
Theft of mobile phone*		86	63	-26.7%					
<b>Violence With Injury</b>		<b>1,007</b>	<b>1,215</b>	<b>+20.7%</b>					
Non-Domestic Abuse VWI		626	760	+21.4%					
Domestic Abuse VWI		381	455	+19.4%					
<b>Domestic Abuse</b>		<b>972</b>	<b>1,254</b>	<b>+29.0%</b>					
<b>ASB</b>		<b>Previous R12</b>	<b>Current R12</b>	<b>% Chg</b>					
Total ASB Demand		5,756	3,879	-32.6%					
ASB Repeat Callers		136	94	-30.9%					
<b>CCC Dispatch</b>		<b>Previous R12</b>	<b>Current R12</b>	<b>% Chg</b>					
I Calls within 15 mins		93.6%	93.9%	+0.4%	pt				
S Calls within 60 mins		92.0%	92.8%	+0.8%	pt				
<b>Satisfaction</b>		<b>Q3 13</b>	<b>Q3 14</b>	<b>% Chg</b>					
Overall Satisfaction		83.0%	84.0%	+1.0%	pt				
Burglary		88.0%	82.0%	-6.0%	pt				
Motor Vehicle Crime		81.0%	92.0%	+11.0%	pt				
Violent Crime		79.0%	79.0%	0.0%	pt				

Target	FY 11/12	Current R12	SD Rate	Primary SD Rate
	12.4%	15.1%	22.9%	22.4%
	6.9%	7.7%	84.1%	84.1%
	12.0%	14.0%	18.1%	17.6%
	20.4%	16.2%	8.7%	5.2%
	1.6%	1.4%	7.9%	5.0%
	7.9%	10.2%	9.9%	5.5%
	3.9%	3.7%	12.1%	12.1%
	35.6%	37.1%	15.9%	15.9%
			14.5%	14.5%
			25.0%	25.0%
			16.0%	-
			3.6%	3.3%
			3.0%	2.7%
			6.5%	6.5%
			8.9%	8.9%
			5.8%	-
			38.6%	38.6%
			31.6%	31.6%
			50.1%	50.1%
			49.0%	49.0%

**Key**

- Performance is at or above target
- Performance is below target but is at least half the improvement required to meet the target compared to the previous reporting period
- Performance is below target and less than half the improvement required to meet the target
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- Red is worsening performance
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# Corporate Dashboard

TOTAL POLICING

Digital Policing

Enter Daily Dashboard

Reset

Rolling 12 Months Charts

Weekly Charts

Notes

## Scorecard

MOPAC Crime	FY 11/12 <sup>^</sup>	Offences Current R12	% Chg	SD Rate
<b>MOPAC 7</b>	<b>13,181</b>	<b>10,787</b>	<b>-18.2%</b>	<b>12.5%</b>
Burglary	3,146	2,632	-16.3%	7.0%
Criminal Damage	2,269	1,845	-18.7%	11.7%
Robbery	1,214	505	-58.4%	17.2%
Theft From MV	3,274	2,060	-37.1%	2.7%
Theft/Taking Of MV	952	1,040	+9.2%	8.6%
Theft From Person	813	673	-17.2%	6.4%
Violence With Injury	1,513	2,032	+34.3%	33.9%

Increase Confidence	Target	Q4 12	Q4 13	% Chg
Police in my local area do a good or excellent job	66%	69%	72%	+3.0% pt

Crime Type	Target	Previous R12	Current R12	% Chg	Weekly Excp	Trends	Reduce Cost	Target	Previous R12	Current R12	% Chg
<b>TNO</b>		<b>22,270</b>	<b>22,417</b>	<b>+0.7%</b>			Delivery of the agreed 2013/14 Budget				
State-based Victim-based		1,599	1,455	-9.0%							
Burglary	-9.0%	3,028	2,632	-13.1%							
Burglary In a Dwelling		1,667	1,436	-13.9%							
Burglary In Other Buildings		1,361	1,196	-12.1%							
Criminal Damage	-2.0%	1,743	1,845	+5.9%							
Robbery	-8.0%	919	505	-45.0%							
Personal Robbery		832	463	-44.4%							
Business Robbery		87	42	-51.7%							
Robbery of mobile phone*		453	179	-60.5%							
Theft Of/From MV		3,378	3,100	-8.2%							
Theft From MV	-5.0%	2,527	2,060	-18.5%							
Theft/Taking Of MV	-9.0%	851	1,040	+22.2%							
Theft From Person	-25.0%	1,224	673	-45.0%							
Theft of mobile phone*		920	357	-61.2%							
Violence With Injury	-5.0%	1,485	2,032	+36.8%							
Non-Domestic Abuse VWI		966	1,388	+43.7%							
Domestic Abuse VWI		519	644	+24.1%							
Domestic Abuse		1,421	1,934	+36.1%							

ASB	Previous R12	Current R12	% Chg	Primary SD Rate
Total ASB Demand	10,527	7,695	-26.9%	19.1%
ASB Repeat Callers	253	214	-15.4%	85.4%

CCC Dispatch	Previous R12	Current R12	% Chg	SD Rate
I Calls within 15 mins	95.5%	94.1%	-1.5% pt	18.0%
S Calls within 60 mins	94.7%	91.1%	-3.6% pt	32.2%

Satisfaction	Q3 13	Q3 14	% Chg	Current R12
Overall Satisfaction	80.0%	81.0%	+1.0% pt	13.4%
Burglary	85.0%	85.0%	0.0% pt	14.0%
Motor Vehicle Crime	81.0%	79.0%	-2.0% pt	11.7%
Violent Crime	74.0%	78.0%	+4.0% pt	17.2%

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